



RETURNS

We hope you love what you've ordered, but if there's an issue or you're not 100% satisfied, we're happy to make an exchange or return for you within 30 days of purchase*. Items must be in their original condition with their original tags attached. Some merchandise can't be returned, like Final Sale and Clearance items, so please read our entire return policy at HerUniverse.com>Returns.

U.S. customers must use the Return Portal at <https://returns.narvar.com/HerUniverse/returns> and select a method for returning the item. International customers must fill out this return card, and follow instructions below to return the item.

BY MAIL

You can return an item by shipping it back to us, at your expense. Your package contains a copy of the packing slip, along with this return form. Once we receive your item and it is processed for return, we'll issue you a full refund, minus any shipping charge(s), to the original card used for purchase. Please pack your item(s) safely and note any tracking information as Her Universe cannot track your package for you. Her Universe is not responsible for lost or damaged packages.

PREPARE YOUR PACKAGE

1. Include a copy of the packing slip with the items you are returning circled, and include this form in the return package.
2. On the form, write a description of the items you are returning along with the reason code for returning.
3. Pack items safely in the original box or shipping bag and remove or cover the original shipping label.
4. Seal the package and return to 6001 Reliance Dr, La Vergne, TN 37086, using your preferred method of shipping.
5. Please write down any tracking number or take a photo of it for your reference

*Does not apply to international, HI, AK & PR orders.

QUESTIONS?
 Return/Exchange Policy: Heruniverse.com>Returns
 Email us: returnexchange@Heruniverse.com
 Call us at -
 United States: 855.484.6853
 International Customers: +1.626.603.3227

NAME

ORDER #

SKU	ITEM DESCRIPTION	QTY	REASON CODE
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

REASON CODES:

1 – Too small
2 – Too big

3 – Quality not as expected
4 – Defective

5 – Wrong item
6 – Changed mind

7 – Item arrived late